



SCHEDULE 3

WARRANTY

1. This warranty is applicable to all products sold by Unique Technology Applications, reg 2009/012412/07, (The Company)
2. The Company will take all reasonable actions to ensure that the products sold by the Company will perform as claimed by the Company.
3. The Company, and no other parties, are responsible for the warranty on all products bought from the Company, however, where products need to be installed; the warranty will only apply and be of force or effect when the product is installed in the correct way. Installation instructions are available on the relevant website and from the Company
4. All items purchased will carry a limited 12 month warranty on defective materials from the date of purchase of the item, and a limited three month warranty on installation workmanship (if the installation was done by The Company) unless otherwise agreed in writing. In this regard the purchase date will be the date on the invoice to the original purchaser, and the warranty applies only to the original purchaser.
If the installation was not done by The Company, please confirm the warranty on installation workmanship with the installer.
The warranty period will be fixed irrespective of whether any product or component of the product was repaired and/or replaced during the warranty period.
5. The warranty on all goods sold and/or products will be void in the following circumstances:
 - a. When damage is caused by any form of accident, abuse and/or misuse of the product.



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WARRANTY (continued)

- b. Any modification was done to the system or components; or deviation from installation instructions and other related information available from the Company was not adhered to.
 - c. If the product was exposed to any unsuitable physical and/or operating environment;
 - d. If the product was damaged resulting from use of the product for something other than what it was designed for;
 - e. Wear and tear is excluded from the warranty
 - f. When the product was not properly maintained, reasonable wear and tear excluded;
 - g. When the product was damaged due to improper installation. Installation instructions for all products are available from the Company.
6. It will be the sole discretion of the Company whether any components which need repair, will be repaired or replaced during the warranty period.
7. When a dispute regarding any warranty claim arises, it will also be resolved by arbitration as set out in Schedule 2 hereof.
8. The warranty excludes any costs associated with the transportation of any units or products from the client and or Purchaser in terms of this agreement, to the premises of the Company, as well as the costs of collection of the product/goods when it is repaired/replaced whilst under warranty, and/or after the warranty period.
All travel and field service cost are also excluded from this warranty



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WARRANTY (continued)

9. The user indemnifies the Company against any and all direct or indirect losses of whatsoever nature, and/or liabilities, claims and damages in consequence of the user's use or misuse of the product, or in connection with the use of or inability to use this product, whether properly or correctly installed or not, and/or due to any act, error, omission, default or negligence of the Company or any of his contractors, employees or agents. The Company's liability is limited to 1) the repair of a defective product; or 2) the replacement of a defective product with the same or a similar product if it is the opinion of the Company that the defective product cannot be repaired. The liability of the Company shall not exceed the cost of repair or replacement of the items sold.
10. The customer is responsible for downloading and installing designated software updates from the support website.
11. Products manufactured by other manufacturers, but sold by The Company only carry the original manufacturer's warranty. The Company is not responsible for the equipment on which the equipment is installed.